

People

Quality

Finance

Technology in Care Homes

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Outcomes

- Technology in practice
- Benefits for residents
- Engagement – residents, families and care team
- Development
- Tips for managing technology in care

Technology in practice

- Amazon Echo – Plymouth University
- iPads – Facetime, E-Games
- VR Headsets – Trebah Gardens
- Robotic Animals – cats, dogs
- Sensory equipment – light projectors

Benefits for residents

- Engagement with the 'world as its happening' e.g. live cricket for William
- Reminiscing and further engaging talking topics e.g. VR headsets with Winnie and Margaret
- Connections with families e.g. Facetime
- Empowerment e.g. being able to engage with others e.g. Polly using games on iPad with Grandchildren
- Mood and engagement – increasing opportunities for meaningful occupation e.g. Jane's crosswords

Engagement

How do we make technology a part of our care homes?

- Get families and friends involved
- Don't just focus on how it can make care teams jobs easier – EMAR, online care planning, assisted tech
- Say 'YES!'
- On boarding and training of care team
- Appoint a 'champion' for tech
- Feedback from the residents

What do they enjoy? What doesn't work?

- Support the sector and share information

Development

- Work with technology and encourage care team
- Feedback successes and failures – celebrate & reflect
- Write tech into support plans
- Make tech freely available
- Fundraise
- Think outside the box
- Integrate with the community

Tips for managing Tech in care

- Be passionate
- Make tech part of everyday
- Plan it into activities for open opportunities
- Make tech available all day
- Motivate and engage
- Know your residents! Life story's will help tech 'connect'
- Ensure effective training and project lead allocation
- Record, reflect and review
- Community and integration

Technology for all



Using virtual reality to go back to the Queen's Coronation and street party celebrations in the 1950's. Courtesy of Trebah Gardens



Using the Echo 'Alexa' to engage Sunday Hymns 'All things bright and beautiful'



Using the Echo 'Alexa' to engage conversation about a favourite past time, cricket